CONTRACT GS00Q17NSD3004

Voluntary Product Accessibility Template

Table F.2.1 ID(s): 33

Requirement Reference(s): C.4.2

Description Reference(s): C.4.2

Version 1.0

29 AUG 2017

GSA

EIS

Table of Contents

1.0 Voluntary Product Accessibility Template

In accordance with Section C.4.2, Granite Telecommunications, LLC ("Granite") has completed the Voluntary Product Accessibility Template ("VPAT.")

The VPAT references specific paragraphs of the Section 508 standards. The subsequent sections and tables of this document demonstrate Granite's detailed offerings and these offerings current level of compliance with Section 508 standards.

Name of Product: Rock Reports
Date: August 23, 2017

2.0 VPAT Summary Table

Criteria	Supporting Features	Remarks and Explanations
1194.21 Software Applications and Operating Systems	Supported	See Section 3.0
1194.22 Web-based Intranet and Internet Information and Applications	Supported	See Section 4.0
1194.23 Telecommunications Products	Supported	See Section 5.0
1194.31 Functional Performance Criteria	Supported	See Section 6.0
1194.41 Information, Documentation, and Support	Supported	See Section 7.0

3.0 Software Applications and Operating Systems

Criteria	Supporting Features	Remarks and Explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Granite's system is designed to be controlled by a keyboard.	
(b) Applications shall not disrupt or disable activated features of other	Granite's software does not disrupt or	

products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	disable accessibility features.	
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Granite's system is accessible via the Internet and is compatible with assistive technologies.	
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Granite's system is accessible via the Internet and is compatible with assistive technologies.	
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Bitmap images are not used to identify controls.	
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Textual information is provided throughout the system.	
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Granite's software does not override	

Criteria	Supporting Features	Remarks and Explanations
	accessibility features.	
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Information is displayable in non-animated format.	
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Color coding is not used as the only means of conveying information.	
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Granite's system is accessible via the Internet and is compatible with assistive technologies including monitors and operating systems producing a range of contrast levels.	
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Granite's system complies.	
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Granite's system is accessible via the Internet and is compatible with assistive technologies.	

4.0 Web-based Intranet and Internet Information and Applications

Criteria	Supporting Features	Remarks and Explanations

(a) A text equivalent for every non-text element shall be provided (e.g., via "alt," "longdesc," or in element content).	A text equivalent for every non-text element shall be provided.	
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	No multimedia presentations are used within the web application.	
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Web pages shall be designed so that all information conveyed with color is also available without color	
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Documents shall be organized so they are readable without requiring an associated style sheet.	
(e) Redundant text links shall be provided for each active region of a server-side image map.	No server-side images are used.	
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Client-side image maps shall be provided.	
(g) Row and column headers shall be identified for data tables.	Row and column headers shall be identified for data tables.	
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Markup shall be used accordingly.	
(i) Frames shall be titled with text that facilitates frame identification and navigation	Frames shall be titled with text that facilitates frame identification and navigation.	

(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	A text-only page, with equivalent information or functionality, shall be provided accordingly.	
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	The information provided by the script shall be identified with functional text that can be read by Assistive Technology.	
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	No plug-ins are required.	
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Electronic forms will be usable by people using assistive technology.	
(o) A method shall be provided that permits users to skip repetitive navigation links.	A method shall be provided that permits users to skip repetitive navigation links.	

| (p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required. | When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required. | |

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

5.0 Telecommunications Products

Criteria	Supporting Features	Remarks and Explanations
(a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.	Granite offers several TTY supported phones.	
(b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.	Granite supports all commonly used signal protocols.	
(c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.	Granite supports voicemail to speech.	
(d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an	Granite supports voicemail with time alerts.	

alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.		
(e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays.	Caller ID is provided to all users, including TTY users.	
(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.	Granite's TTY approved phones have volume control.	
(g) If the telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.	Granite TTY phones have voice level reset.	
(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.	Couplings are included with Granite phones.	
(i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.	Interference can be reduced to the lowest level.	
(j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format.	All messaging will be included in a usable format.	

Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.		
(k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys.	Granite TTY phones are clearly labeled.	
(k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2N) maximum.	Granite TTY phones do not require heavy lifting.	
(k)(3) Products which have mechanically operated controls or keys shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.	Granite is able to adjust the key timer.	
(k)(4) Products which have mechanically operated controls or keys shall comply with the following: The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.	Granite TTY phones provide audio status.	

6.0 Functional Performance Criteria

Criteria	Supporting Features	Remarks and Explanations

(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Granite's services are compatible with assistive technologies used by disabled individuals.	
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Granite's services are compatible with assistive technologies used by disabled individuals.	
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Granite's services are compatible with assistive technologies used by disabled individuals.	
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Granite's services are compatible with assistive technologies used by disabled individuals.	
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Granite's services are compatible with assistive technologies used by disabled individuals.	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Granite's services are compatible with assistive technologies used by disabled individuals.	

7.0 Information, Documentation, and Support

Criteria	Supporting Features	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Documentation is provided in electronic formats (.doc and pdf). Electronic copy is available on-line or by delivery.	
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Granite will provide a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Support Services will be available by telephone and e-mail.	